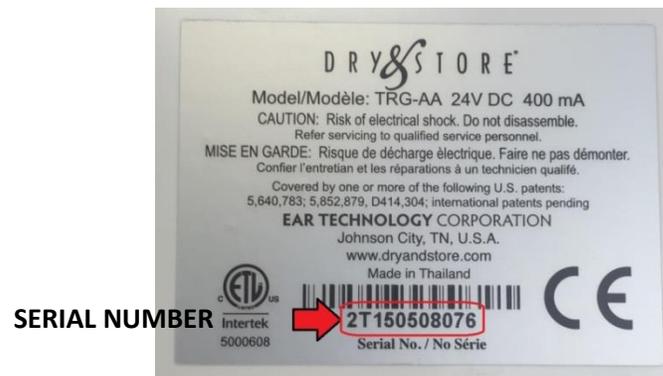




TROUBLESHOOTING THE DRY & STORE GLOBAL II

How can I tell that I am trying to troubleshoot the Dry & Store Global II and not an older version?

Look at the serial number located on the bottom of the unit (see red arrow and circled area in the image below). If the serial number starts with **2T** (followed by other numbers), it is a Dry & Store Global II model.



NOTE: if the serial number starts with **TPO**, call Oaktree Products (**800.347.1960**). Let customer service know you have a Dry & Store Global model with a TPO serial number.

My Dry & Store Global two doesn't turn on:

1. Make sure the unit is plugged in. The small circular plug fits in the back of the unit and the AC adapter is then plugged into a wall outlet.
2. Press the **WHITE** start button located in front of the unit (**see WHITE arrow below**). The button should glow green when turned on. It may be hard to see so you may want to put your hand over the button to get a better idea if it is on.



3. If you don't see the green glow, open the lid and then close the lid. Turn it on by pressing the white button again. Look at the top of the lid and see if the very small blue light is on (**see BLUE arrow above**).



4. If the blue light is not on, open the lid and locate the bulb (**image A**). Gently turn the bulb counterclockwise to twist it (**image B**). Remove the bulb (**Image C**).



5. Put the bulb back and gently turn the bulb again to position it back into place. Close the lid and press the white START button located on the front of the unit. If the Dry & Store Global II still will not turn on, contact Oaktree Products (**800.347.1960**).

The blue light on my Dry & Store Global doesn't come on:

1. Make sure the unit is plugged in. The small circular plug fits in the back of the unit and the AC adapter is then plugged into a wall outlet.
2. If the blue light is not on, open the lid and locate the bulb (**image A**). Gently turn the bulb counterclockwise to twist it (**image B**). Remove the bulb (**Image C**).



3. Put the bulb back and gently turn the bulb again to position it back into place. Close the lid and press the white START button located on the front of the unit. If the Dry & Store Global II still will not turn on, contact Oaktree Products (**800.347.1960**).



The blue light on my Dry & Store Global will not stay turned on:

When the Dry & Store Global II is turned on, the blue light will only stay on for 90 seconds. After that, it shuts off automatically even though the white START button located in the front of the unit will continue to glow green for the full 8 hours. If you open the lid at any time, any light that was on will turn off because opening the lid turns off the unit.

The actual bulb inside by Dry & Store Global rattles:

The UV bulb inside the Dry & Store Global II has a very small bead located within the glass casing. It is a necessary piece of the bulb that isn't attached to anything so it freely moves around in the bulb. It may sound like the bulb is broken but it is not. This rattling sound is normal.



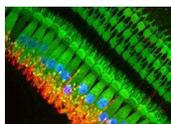
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